

Sarah A. Carnaroli (Jones)

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SUMMARY

Skilled and dedicated data analyst and community development practitioner with years of diverse experience focused on housing policy topics in both academic and practitioner settings. Over 5 years of experience as a Senior Case Manager working with residents of a major housing redevelopment project, involving extensive and consistent community engagement for the property. Managed and communicated data about resident and programmatic progress and needs in an engaging and concise manner to HUD, the housing authority, the community, non-profits and many other diverse stakeholders. Holds a master's degree in planning, during which I contributed to two published papers, and developed a GIS database for a LIHTC non-profit housing developer. Currently pursuing a PhD at PSU, completing projects compiling and synthesizing Oregon housing trends and policy changes.

EDUCATION

Portland State University **In progress, Began September 2018**
PhD in Urban Studies, Field Area concentration in Community Development

University of Texas at San Antonio **December 2016**
Master of Science in Urban and Regional Planning

Trinity University, San Antonio, TX **May 2012**
Bachelor of Arts in Urban Studies, concentration in Urban Issues and Policy

PUBLICATIONS

Walter, R. J., Wang, R., & Jones, S. (2017). Comparing Opportunity Metrics and Locational Outcomes in the Low-Income Housing Tax Credit Program. *Journal of Planning Education and Research*, 0739456X17711224.

Walter, R. (Principal Investigator), Flink, C. (Co-Principal Investigator), and Jones, S. (2015). Subsidy Retention vs. Subsidy Recapture: Strengthening Partnerships between South Florida Community Land Trusts and Local Governments. Palm Beach County, FL: Housing Leadership Council, Inc.

PRESENTATIONS

Jones, S. (2016, March). *Subsidy Retention vs. Subsidy Recapture: Strengthening Partnerships between South Florida Community Land Trusts and Local Governments*. Paper presented at the Urban Affairs Conference, San Diego, CA.

AWARDS

- 2017 Deans Honor Award in Urban and Regional Planning (for highest department GPA), UTSA
- 2017 Deans Merit Award for Best Professional Report in Urban and Regional Planning, UTSA

PROFESSIONAL MEMBERSHIPS AND LEADERSHIP

- Urban Affairs Association
- American Association of Geographers
- Served as the PhD Student Representative on the PSU Urban Studies Executive Committee
- Student Leader for Students Addressing Urban and Community Issues (SAUCI) at PSU

PROFESSIONAL EXPERIENCE

- Graduate Research/Teaching Assistant* Portland State University September 2018-Present
- Developed and collected demographic, sales, and tax data for a comprehensive database of affordable regulated rental housing in the Portland Metro Area
 - Developed, organized, and maintained a database of all major housing policy changes in the larger Portland Metro Area for the past five years for use by PSU's Institute of Metropolitan Studies
 - Extensively contributed to the research and writing of a report on current local, regional, and statewide housing issues and policy history for PSU's Oregon 2050 foresight report
 - Assisted in undergrad and graduate level courses including Intro to Planning (2 quarters), Sustainable Cities, and Participatory Planning
- Senior Supportive Service Specialist* Urban Strategies, Inc. August 2013-August 2018
- Managed assessment data for case management team using Efforts to Outcomes software and exported data for HUD reporting for the Choice Neighborhoods Initiative (CNI) housing redevelopment grant
 - Synthesized data on Choice participants into easily digestible, impactful, and visually appealing pamphlets and reports; presented this information to diverse stakeholders including government entities, non-profits, and neighborhood residents
 - Managed case management team of four Supportive Service Specialists and a cumulative caseload of over 400 residents
 - Organized regular community engagement meetings and events for residents and community members to ensure their voices were included in development and programmatic decisions
 - Supported Wheatley Courts public housing residents in their individual and family goals including education, employment, health, youth enrichment, and housing stability by advocating for residents with the San Antonio Housing Authority and Housing Choice Voucher (HCV) landlords
- GIS Coordinator* Prospera Housing & Community Services June 2016-December 2016
- Used the ArcMap graphic information systems (GIS) program to locate sites that qualify for low-income housing tax credits (LIHTC) according to the Texas Department of Housing and Community Affairs guidelines (Qualified Action Plan)
 - Updated data sources used in shape files from the United States Census, municipal, and county websites
 - Created a database of shape files and data sources for Prospera to use for future tax credit applications
- Survivor Advocate at SafePlace* Keep Austin Housed AmeriCorps August 2012-August 2013
- Set and achieved goals with a full caseload of low-income clients to become self-sufficient and stably housed within 3-6 months
 - Referred clients to community legal, housing, and employment resources in the Travis County area
 - Determined eligibility and collected documentation for different community housing and financial programs
 - Coordinated and communicated with landlords regarding financial assistance for housing
 - Advocated for resident needs with landlords and community organizations

Additional work experience, details available upon request:

- *Bike MS Intern*, National Multiple Sclerosis Society, August 2011-December 2011
- *Initiatives Research Intern and Resource Coordinator*, Montgomery County United Way, June 2011-August 2011
- *Homeless Consumer Advisory Council Coordinator*, Harmony House, Inc., June 2010-August 2010
- *Intern and Logistics Coordinator*, Skills 4 Living, Inc., June 2009-August 2009