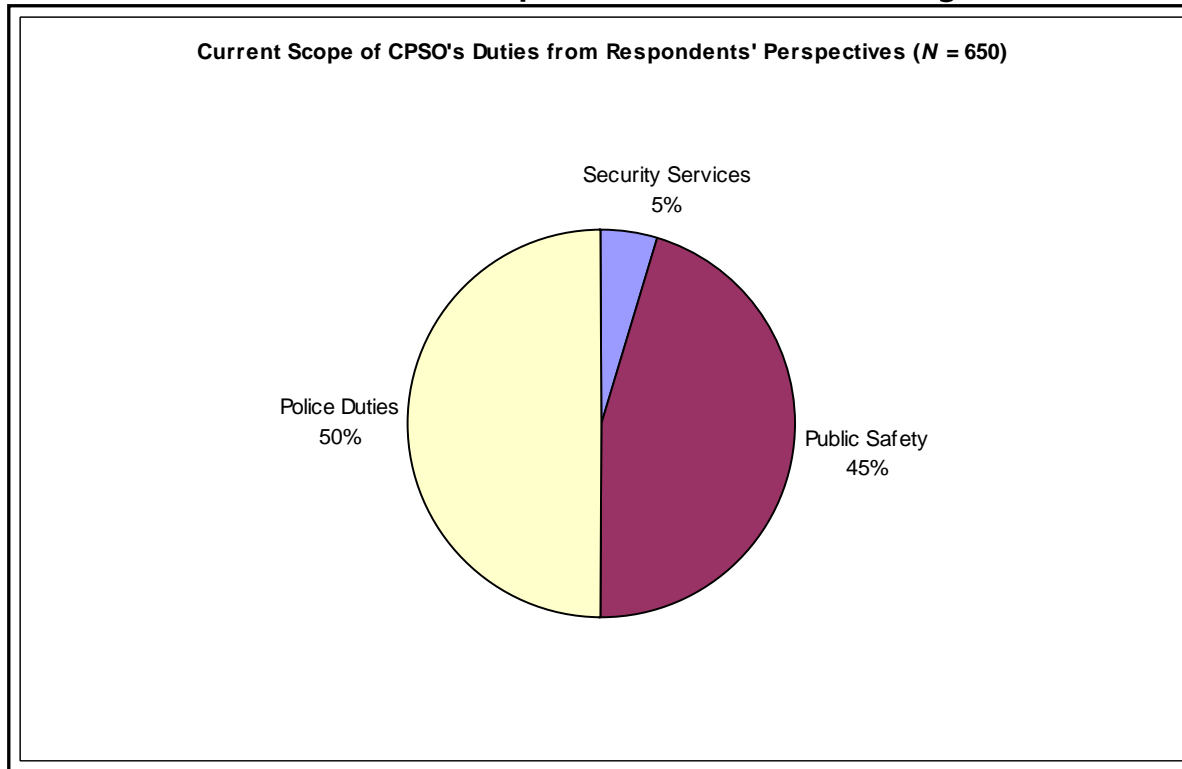


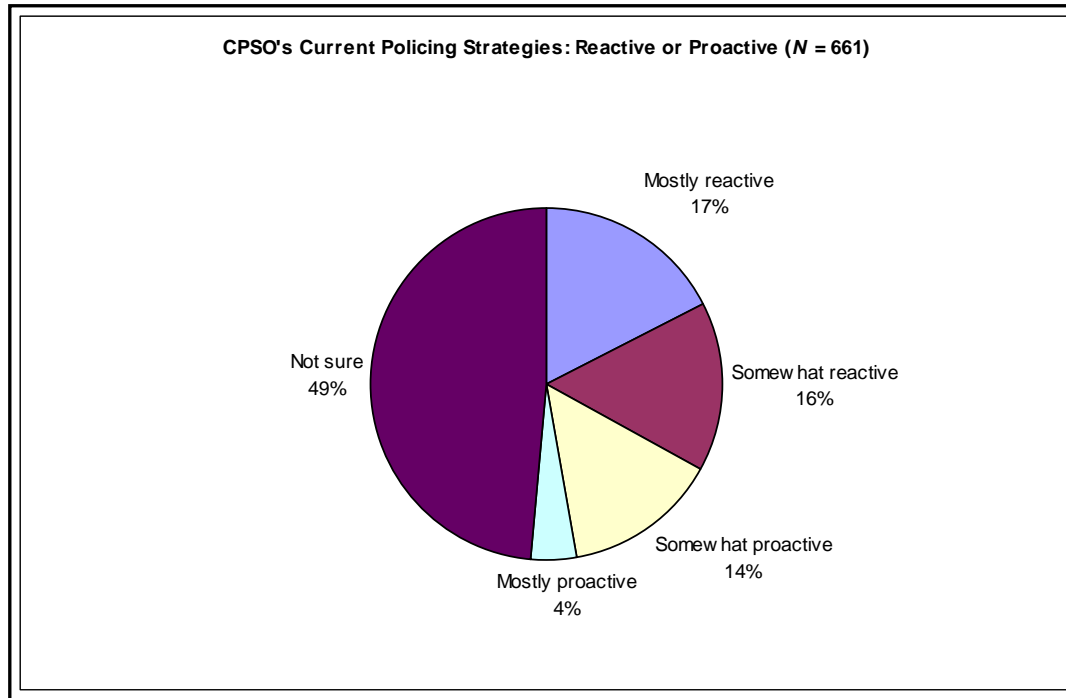
Student Expectation Survey



Item / Response	<i>n</i>	%
From your perspective, which of the following best describes the current scope of the CPSO's duties?		
Security Services	31	4.80%
Public Safety	294	45.20%
Police Duties	325	50.00%
Ttl Responding	650	
Missing	15	

Data is from two samples

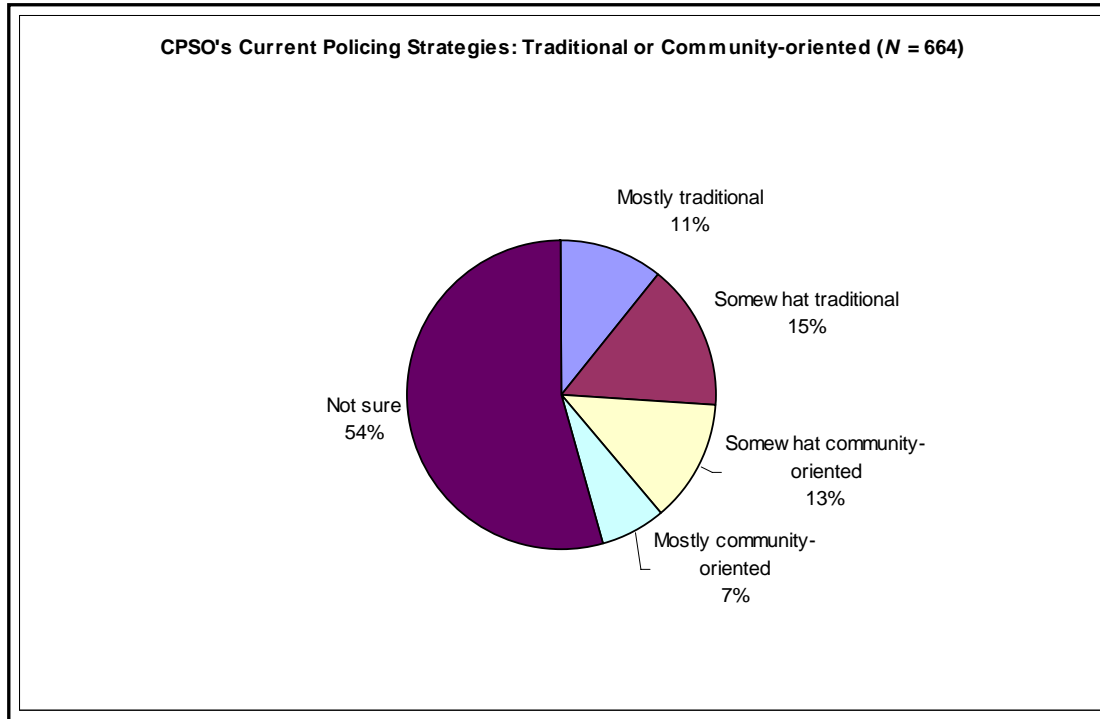
Student Expectation Survey



Item / Response	<i>n</i>	%
Are the CPSO's policing strategies proactive (i.e., primarily using preventive strategies) or reactive (i.e., primarily acting in response to incidents)?		
Mostly reactive	115	17.40%
Somewhat reactive	103	15.60%
Somewhat proactive	94	14.20%
Mostly proactive	28	4.20%
Not sure	321	48.60%
Ttl Responding	661	
Missing	4	

Data is from two samples

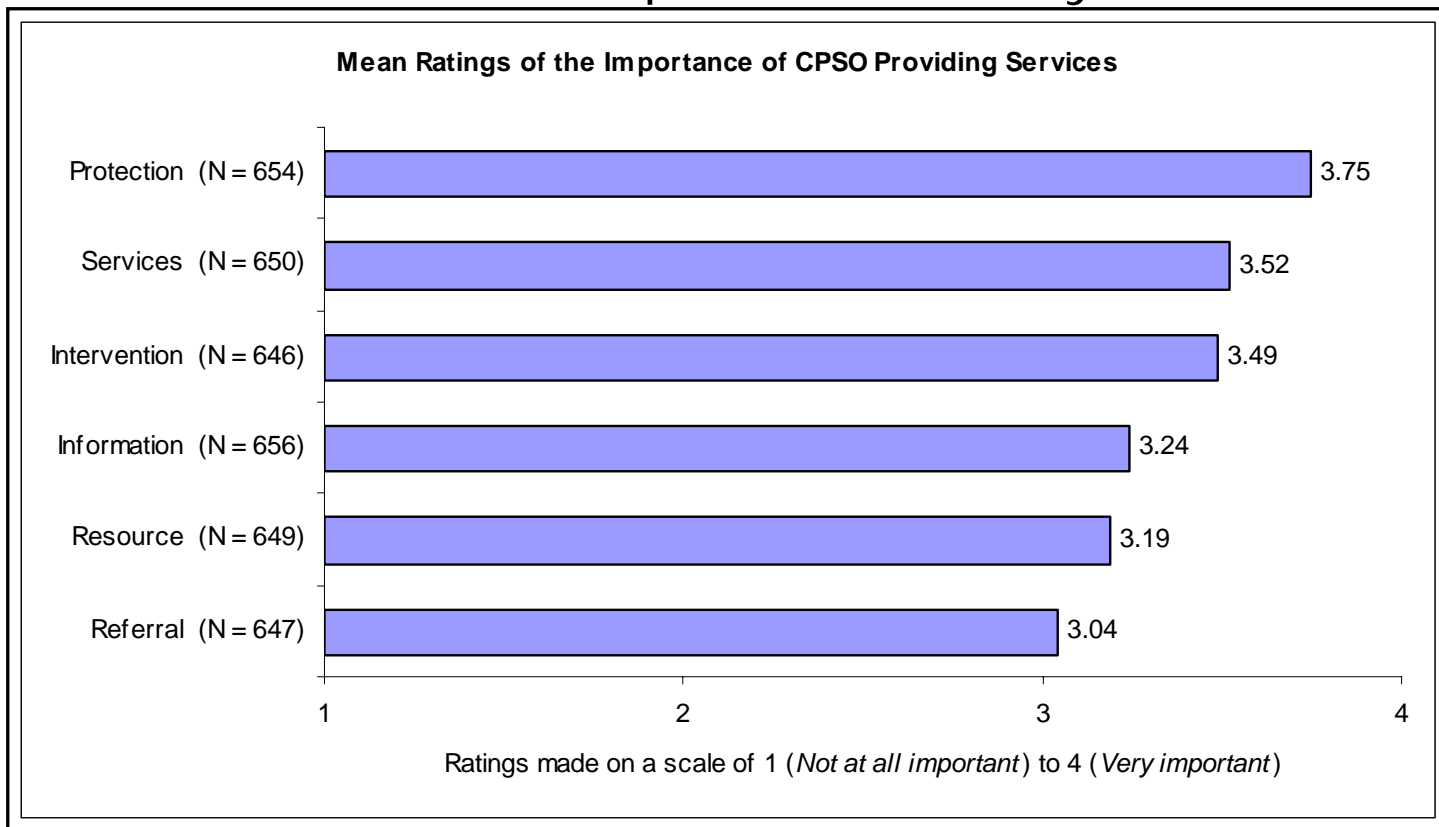
Student Expectation Survey



Item / Response	<i>n</i>	%
Are the CPSO's policing strategies community-oriented (i.e., focused on building partnerships and team problem-solving) or traditional (i.e., chief and officers act authoritatively)?		
Mostly traditional	72	10.80%
Somewhat traditional	102	15.40%
Somewhat community-oriented	85	12.80%
Mostly community-oriented	44	6.60%
Not sure	361	54.40%
Ttl Responding	664	
Missing	1	

Data is from two samples

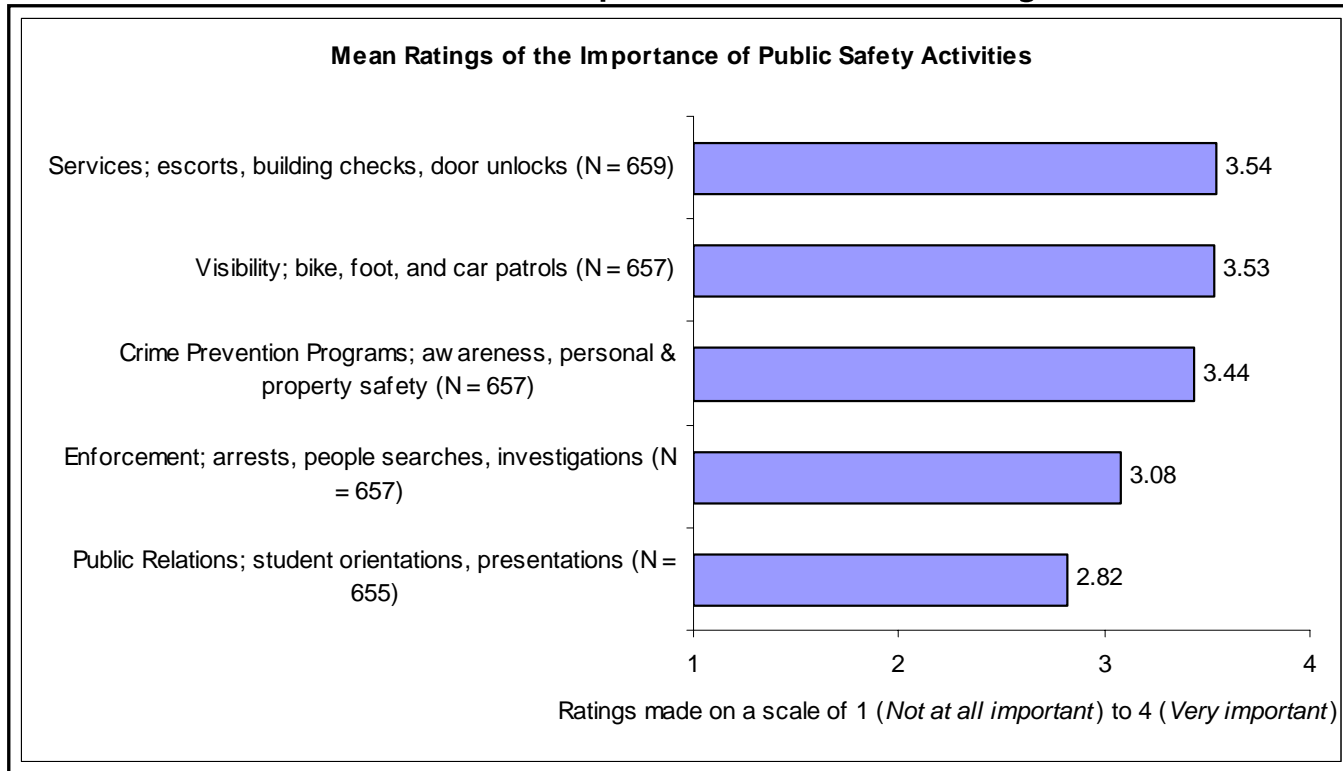
Student Expectation Survey



Importance of CPSO Services	N	Missing	M	SD	Not at all		Not very		Somewhat		Very	
					n	%	n	%	n	%	n	%
Referral (N = 647)	647	18	3.04	0.82	33	5.10%	104	16.10%	316	48.80%	194	30.00%
Resource (N = 649)	649	16	3.19	0.76	22	3.40%	69	10.60%	321	49.50%	237	36.50%
Information (N = 656)	656	9	3.24	0.80	29	4.40%	62	9.50%	287	43.80%	278	42.40%
Intervention (N = 646)	646	19	3.49	0.75	23	3.60%	32	5.00%	194	30.00%	397	61.50%
Services (N = 650)	650	15	3.52	0.71	22	3.40%	17	2.60%	211	32.50%	400	61.50%
Protection (N = 654)	654	11	3.75	0.58	13	2.00%	11	1.70%	102	15.60%	528	80.70%

Data is from two samples

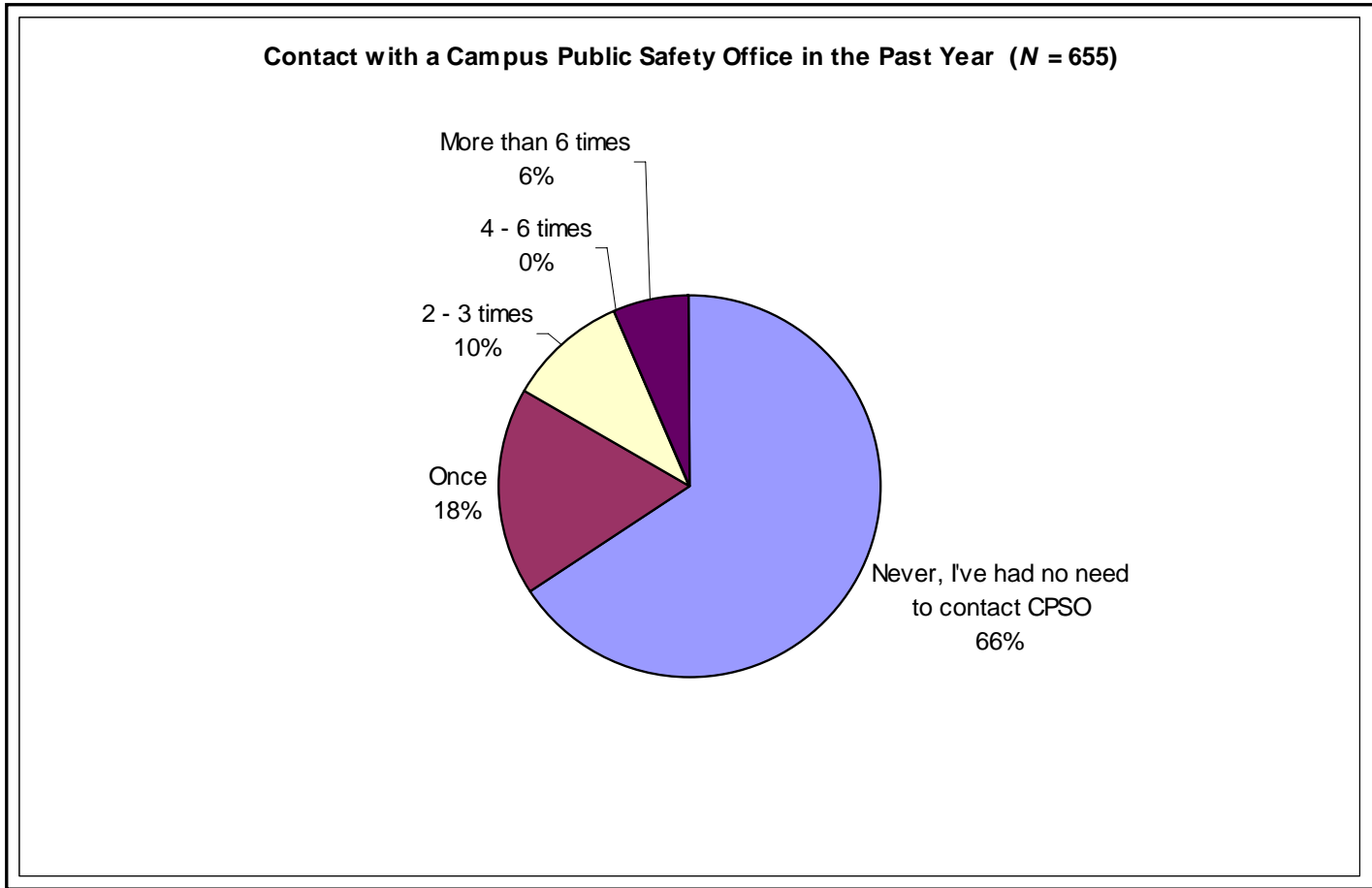
Student Expectation Survey



Importance of Public Safety Activities	N	Missing	M	SD	Not at all		Not very		Somewhat		Very	
					n	%	n	%	n	%	n	%
Public Relations; student orientations, presentations (N = 655)	655	10	2.82	0.87	46	7.00%	179	27.30%	278	42.40%	152	23.20%
Enforcement; arrests, people searches, investigations (N = 657)	657	8	3.08	0.84	35	5.30%	105	16.00%	292	44.40%	225	34.20%
Crime Prevention Programs; awareness, personal & property safety (N = 657)	657	8	3.44	0.71	13	2.00%	45	6.80%	238	36.20%	361	54.90%
Visibility; bike, foot, and car patrols (N = 657)	657	8	3.53	0.70	16	2.40%	32	4.90%	200	30.40%	409	62.30%
Services; escorts, building checks, door unlocks (N = 659)	659	6	3.54	0.71	15	2.30%	41	6.20%	177	26.90%	426	64.60%

Data is from two samples

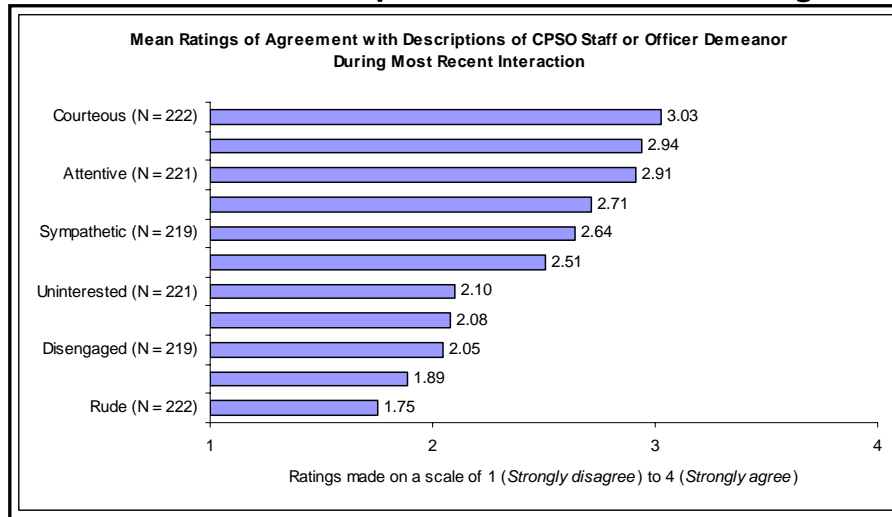
Student Expectation Survey



	N	Missing	<u>Never, I've had no need to contact CPSO</u>		<u>Once</u>		<u>2 - 3 times</u>		<u>4 - 6 times</u>		<u>More than 6 times</u>	
			n	%	n	%	n	%	n	%	n	%
In the past year, have you been in contact with a Campus Public Safety officer and / or staff?	664	1	436	65.70%	118	17.80%	68	10.20%	0	0.0%	42	6.30%

Data is from two samples

Student Expectation Survey

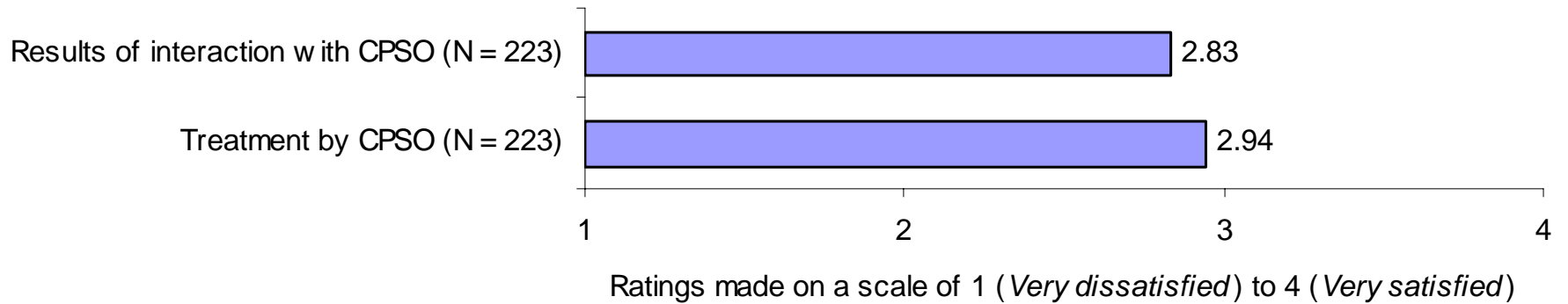


	N	Missing	M	SD	Strongly disagree		Disagree		Agree		Strongly agree	
					n	%	n	%	n	%	n	%
How much do you agree or disagree that each word describes the demeanor of staff or officers during their most recent interaction with you												
Rude (N = 222)	222	443	1.75	0.81	96	43.20%	97	43.70%	18	8.10%	11	5.00%
Unfriendly (N = 221)	221	444	1.89	0.71	62	28.10%	128	57.90%	24	10.90%	7	3.20%
Disengaged (N = 219)	219	446	2.05	0.77	49	22.40%	121	55.30%	38	17.40%	11	5.00%
Curt (N = 209)	209	456	2.08	0.84	53	25.40%	99	47.40%	44	21.10%	13	6.20%
Uninterested (N = 221)	221	444	2.10	0.80	48	21.70%	114	51.60%	47	21.30%	12	5.40%
Reserved (N = 219)	219	446	2.51	0.77	21	9.60%	82	37.40%	99	45.20%	17	7.80%
Sympathetic (N = 219)	219	446	2.64	0.85	26	11.90%	54	24.70%	111	50.70%	28	12.80%
Sociable (N = 220)	220	445	2.71	0.81	18	8.20%	59	26.80%	111	50.50%	32	14.50%
Attentive (N = 221)	221	444	2.91	0.67	10	4.50%	30	13.60%	150	67.90%	31	14.00%
Friendly (N = 220)	220	445	2.94	0.73	10	4.50%	36	16.40%	132	60.00%	42	19.10%
Courteous (N = 222)	222	443	3.03	0.75	12	5.40%	24	10.80%	132	59.50%	54	24.30%

Data is from two samples

Student Expectation Survey

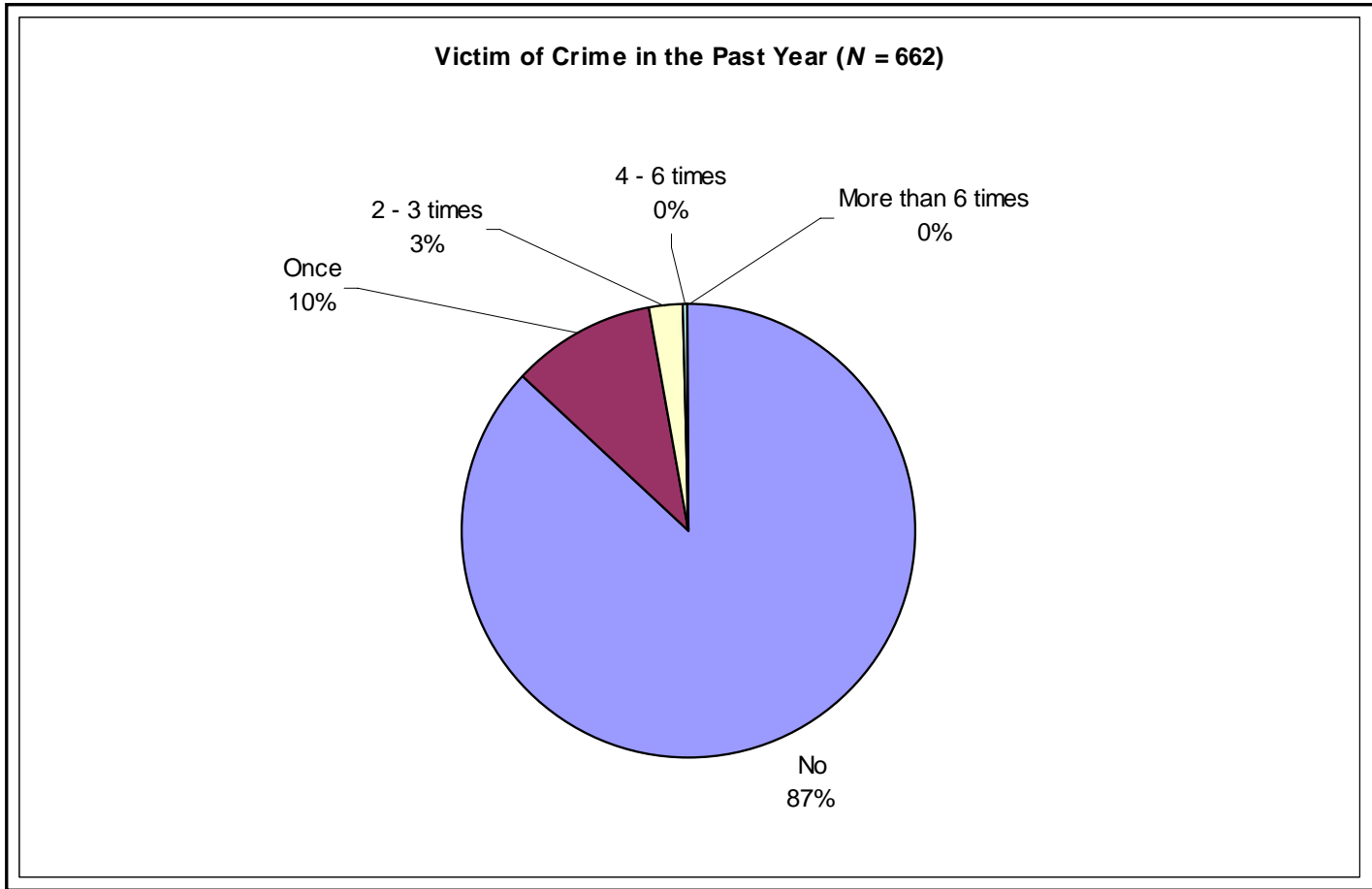
Mean Ratings of Satisfaction with Most Recent Interaction with CPSO



	How satisfied were you with...	N	Missing	M	SD	<u>Very dissatisfied</u>		<u>Dissatisfied</u>		<u>Satisfied</u>		<u>Very satisfied</u>	
						n	%	n	%	n	%	n	%
Treatment by CPSO (N = 223)	how you were treated by CPSO?	223	442	2.94	0.79	16	7.20%	28	12.60%	133	59.60%	46	20.60%
Results of interaction with CPSO (N = 223)	the results of your interaction with CPSO?	223	442	2.83	0.88	22	9.90%	43	19.30%	109	48.90%	49	22.00%

Data is from two samples

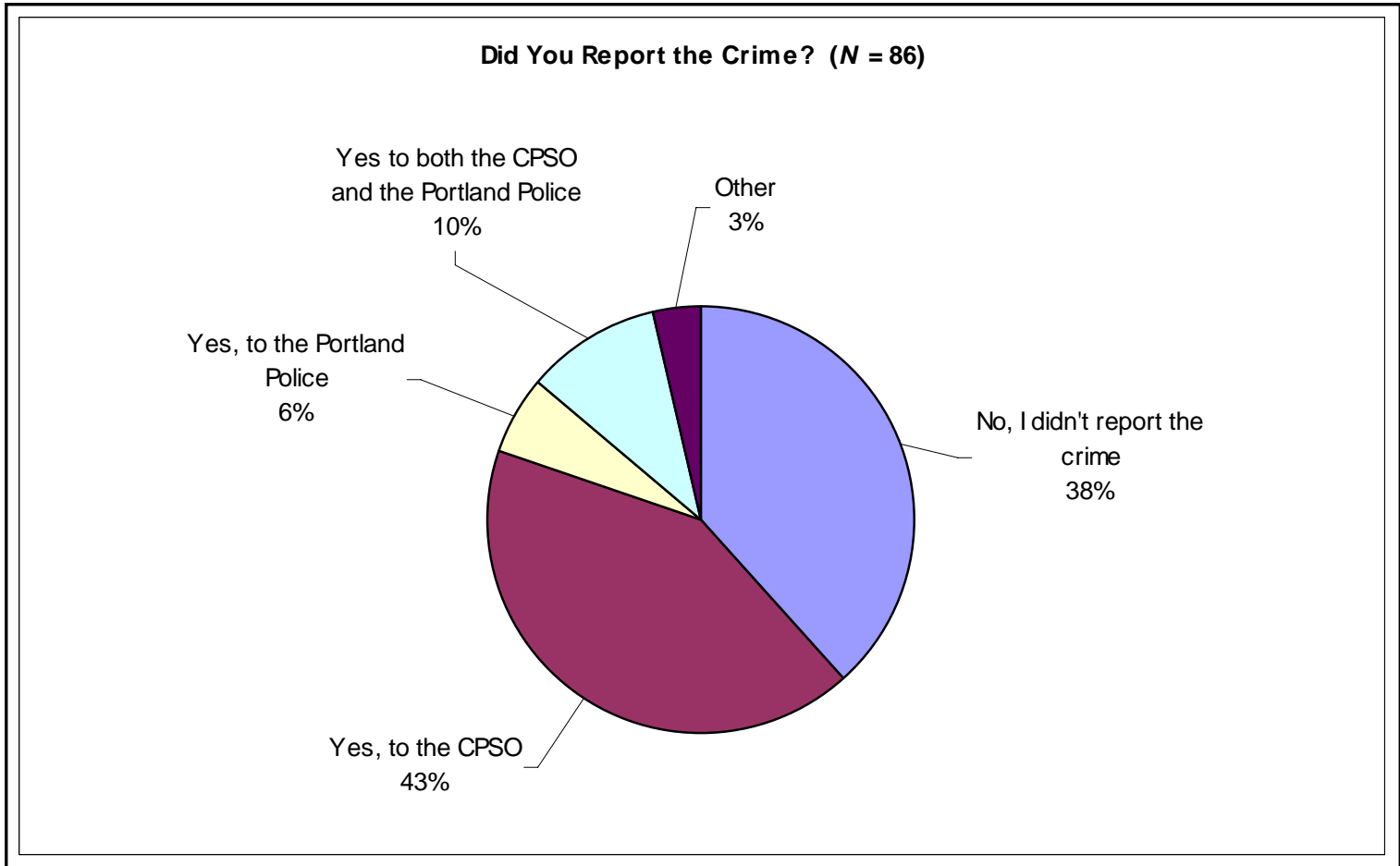
Student Expectation Survey



	N	Missing	<u>No</u>		<u>Once</u>		<u>2 - 3 times</u>		<u>4 - 6 times</u>		<u>More than 6 times</u>	
			n	%	n	%	n	%	n	%	n	%
In the past year, have you been a victim of a crime to your person or property at Portland State University?	662	3	576	87.00%	67	10.10%	18	2.70%	1	0.20%	0	0.00%

Data is from two samples

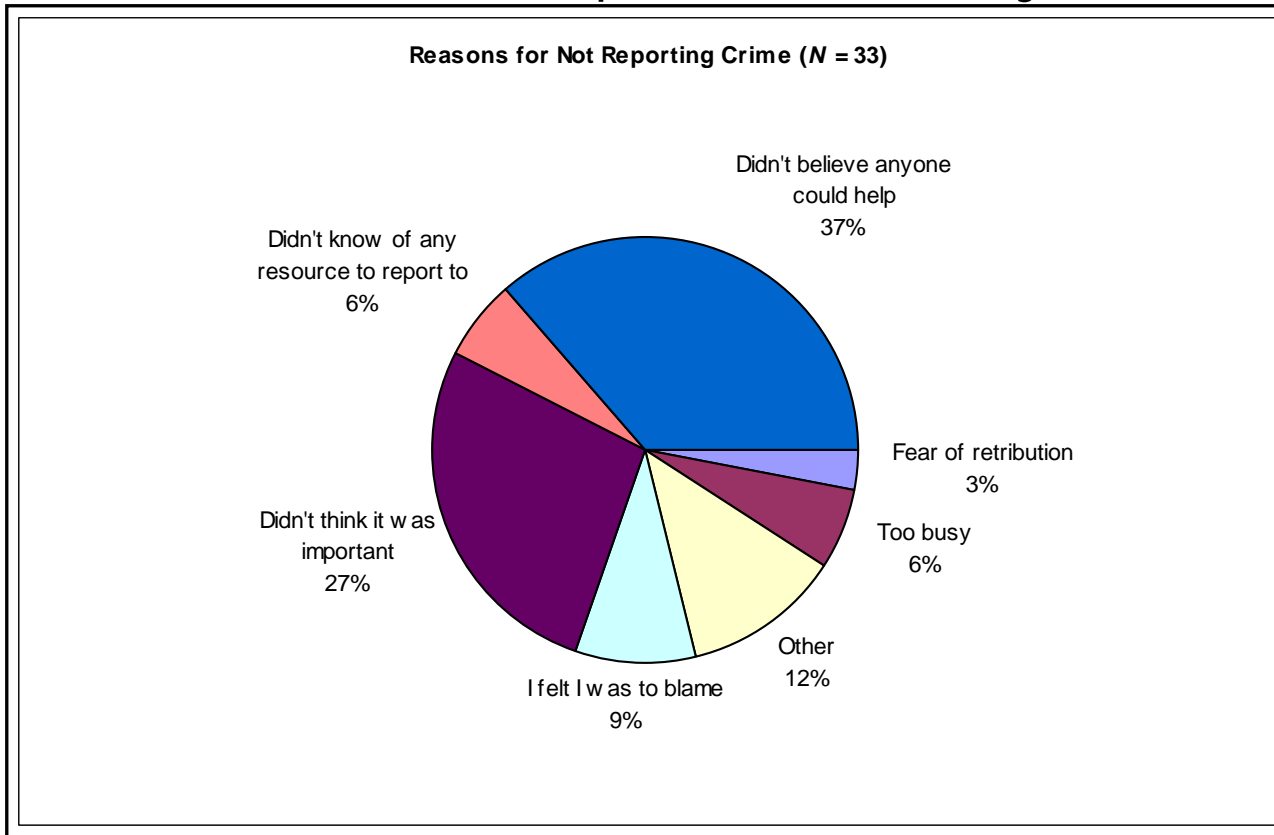
Student Expectation Survey



Did you report the crime?	N	Missing	<u>No, I didn't report the crime</u>		<u>Yes, to the CPSO</u>		<u>Yes, to the Portland Police</u>		<u>Yes to both the CPSO and the Portland Police</u>		<u>Other</u>	
			n	%	n	%	n	%	n	%	n	%
	86	579	33	38.40%	36	41.90%	5	5.80%	9	10.50%	3	3.50%

Data is from two samples

Student Expectation Survey

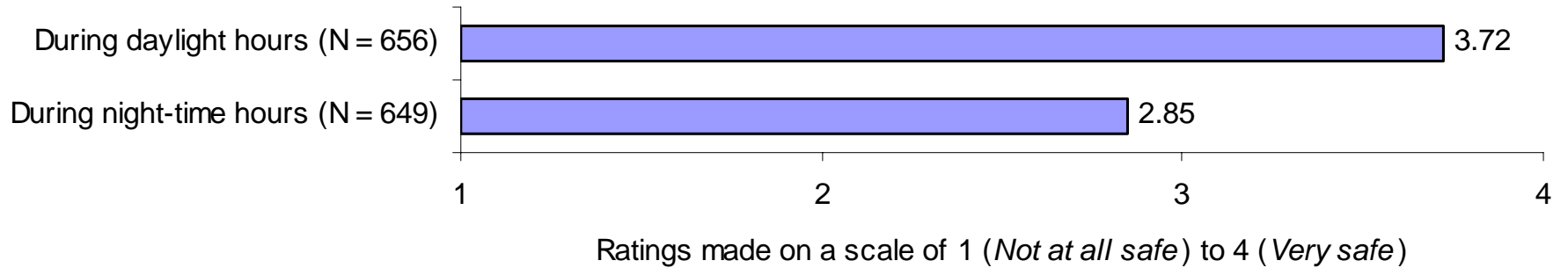


If you did not report the crime, what was your reason?	N	Missing	<u>Didn't think it was important</u>		<u>Too busy</u>		<u>Didn't believe anyone could help</u>		<u>Fear of retribution</u>		<u>Didn't know of any resource to report to</u>		<u>I felt I was to blame</u>		<u>Other</u>	
			n	%	n	%	n	%	n	%	n	%	n	%	n	%
	33	632	9	27.30%	2	6.10%	1 2	36.40%	1	3.00%	2	6.10%	3	9.10%	4	12.10%

Data is from two samples

Student Expectation Survey

Mean Ratings of Feeling Safe at PSU



Mean Ratings of Feeling Safe at PSU	N	Missing	M	SD	<u>Not at all safe</u>		<u>Somewhat unsafe</u>		<u>Somewhat safe</u>		<u>Very safe</u>	
					n	%	n	%	n	%	n	%
During night-time hours (N = 649)	649	16	2.85	0.82	32	4.90%	177	27.30%	299	46.10%	141	21.70%
During daylight hours (N = 656)	656	9	3.72	0.52	4	60.00%	11	1.70%	150	22.90%	491	74.80%

Data is from two samples