

CPSPulse™ Clicker Information Sheet

Portland State University's Recommended
Choice in Classroom Technology Use

FACULTY RESOURCES • TROUBLESHOOTING RETURN AUTHORIZATION REQUIREMENTS



Faculty Resources:

- For detailed information on adopting clickers, ordering instructor kits or pedagogy of classroom response systems visit: www.einstruction.com or contact John Pyktel, eInstruction Representative, 206-529-5021, email: john.pyktel@einstruction.com
- To view a training video go to:
http://www.einstruction.com/support_downloads/training/resources/index.html

Trouble Shooting:

1. Test clicker: turn on/off, remove & re-install batteries.
2. If no response; give student defective clicker instruction card and explain the returns protocol.

Student's Defective Clicker Procedures

Explain the following procedures:

- Student must email www.einstruction.com or call eInstruction Technology Support 888-333-4988 to report issues with clicker.
- eInstruction Tech Support will guide students through clicker tests.
- If clicker is defective, they will immediately issue to the student a **Response Pad Exchange Form (RPEF)**, via email.
eInstruction REQUIRES this authorization from us to return defective clicker for refund.
- This **RPEF** must be returned to us no later than **2 days** after such authorization is issued. With receipt & defective clicker, we will exchange for a new clicker or refund.
PSU Bookstore will need to verify that the clicker serial numbers match those on the **RPEF**.
- **2 day return is imperative** for student to bring defective clicker with the RPEF to PSU Bookstore for return processing.

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CPSPulse™ Key Features:

- Seamless integration with EXAMVIEW publishers content and question banks that come with all major textbook makes assessments and lessons easy to create and deliver.
- 3 line LCD screen gives students real-time feedback and makes navigating self-paced assessments easy.
- Integration with the new eCommunity™ online resource center puts even more peer-tested content and resources at your disposal.
- Question/Answer Types: Multiple Choice, Multiple Answer, Yes/No, True/False, Ranking, and advanced Numeric and Text Entry Capabilities for greater flexibility in test writing and delivery, including the types frequently used in math and science.
- Operates in instructor-managed or student-managed modes. Student managed mode allows for self-paced homework assignments.
- State-of-the-art Radio Frequency protocol provides easy and reliable plug and-play connectivity.

Specifications:

- Runs on 2AA batteries with a typical life of 9 to 12 months.
 - Operating distance: 150 feet. Does not require line of sight between clickers and receiver.
- Available for WindowsXP (SP2) and Vista(SP1); Mac OSX 10.4.1 or higher, and Linux operating systems.