

TECH SUPPORT GUIDE



FRONT DESK

SCHOOL OF SOCIAL WORK

503 725 4712

- classroom technology support
- classroom set-up / room divider
- borrow technology tools (clickers, mics, camera)
- room reservations: scheduling form in Faculty-Staff Web Center (intranet).



OAI

OFFICE OF ACADEMIC
INNOVATION

[HTTPS://OAIPLUS.PDX.EDU/](https://oaiplus.pdx.edu/)

503-725-6624

- zoom training
- D2L & gradebook
- course building
- teaching with technology tools



BRIAN EVERALL

SYSTEMS ANALYST

503.725.5356

- web centers
- hardware and software purchase requests
- IT projects
- classroom tech training



JULIE SAVAGE LEE

ACADEMIC TECHNOLOGY
SPECIALIST

503.725.8538

- assist online faculty with D2L
- produce digital objects for online courses
- teaching tools for online content
- classroom tech training for online faculty



OIT HELPDESK

STUDENT TECH SUPPORT:
2121 SW 4th Ave

503-725-4357

- a/v services
- IT support